

## How to delete an APP from my Mobile Device

On September 2, 2015, there will be a *new* Abbey Mobile APP. If you downloaded Abbey's APP prior to this date, you will need to delete it from your mobile device and upload the new Abbey Mobile APP.

Below are instructions how to delete an APP from your mobile devices.

### How do I delete the old Mobile App from my iPhone or iPad?

To do this, follow these steps:

1. Press the APP icon and hold down for a few seconds
2. You will notice the icons on the screen will start "wiggling" and there will be a tiny 'X' mark at the top right corner of every icon. Press this 'X' mark.
3. A pop-up window will appear asking if you want to delete the app. Hit the icon which says 'Delete' and the app will be removed from your iPhone.
4. Press the Home button and the icons will stop wiggling.
5. If you're unsure, contact your device provider.

### How do I delete the old Mobile App from my Android device?

Using the Google Play Store app, follow these steps:

1. Open the Google Play Store app
2. Touch the menu > My apps.
3. Touch any application labeled "Installed," then select Uninstall.
4. If you are unsure, contact your device provider.

See instructions on downloading Abbey's new mobile APP.

You can link to the APP stores from Abbey's website **App Store and Google Play** <http://abbeycu.com/service-resources/about-mobile-banking.html>